

# Amberg OptiPlan™

Optimum readiness and optimum efficiency for your Amberg system solution



Amberg OptiPlan™  
The Amberg solution for Support,  
Maintenance and Service

## What is Amberg OptiPlan™?

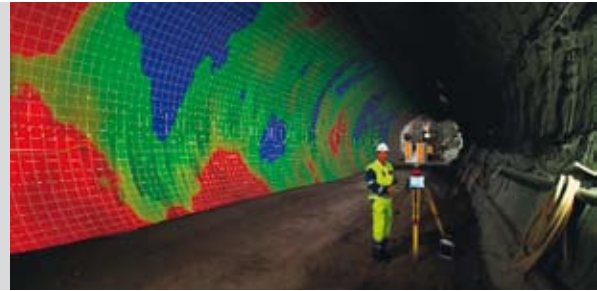
- Individual support, maintenance and services
- Training and optimisation of system expertise
- Support by local Amberg Service and Support partners

## What advantages does Amberg OptiPlan™ provide?

- Optimised economic efficiency of your surveying system, fastest possible amortisation of your investment
- High degree of surveying system readiness
- Uniform survey result quality

# Amberg OptiPlan™

## Support – Maintenance – Service



### Optimum readiness, efficiency and quality for your system solution

Amberg system solutions are famous for their practicality, enormous readiness, absolute reliability and calibrated precision. Innovative ideas and the use of modern technologies are the key elements of every Amberg system solution. These represent excellent conditions for achieving an optimum of economical added value.

But even the best practical applications still present optimisation potential. Technical and operative system options may be employed even better; the most recent software updates can further improve procedures and processes, waiting times can be reduced by optimised maintenance and repairs.

To allow you to utilise your Amberg system solution to the optimum, the Amberg OptiPlan™ programme provides individual support, maintenance and service.

	Aim	Possible disturbance	Solution with Amberg OptiPlan™
⌚	High economical efficiency	System resources may not be optimally utilised due lack of user expertise	<b>Software Maintenance and Support Contract</b> <b>Individual Training</b> <ul style="list-style-type: none"> <li>- On-site training</li> <li>- Training in the Amberg Training Centre</li> </ul>
⌚	Readiness without restrictions	<b>Software:</b> The most up-to-date software version is not used  <b>Hardware:</b> Faults due to lack of maintenance	<b>Software Maintenance and Support Contract</b> <ul style="list-style-type: none"> <li>- Software download</li> <li>- Updates/upgrades</li> <li>- Ongoing development</li> </ul> <b>System Service Contract</b> <b>Repair Service</b> By the local Amberg Service Centre (ASC)
⌚	Guaranteed high quality of survey results	System is not adjusted correctly	<b>System Readjustment</b> e.g. using the 'GRP Fidelity quality assurance tool'. <b>System Service Contract</b>
⌚	Risk minimisation for unexpected repairs	Unexpected repairs after factory warranty has expired	<b>Warranty Extension</b> (when purchasing the system) <b>System Service Contract</b>
⌚	Minimum downtimes during surveying operations	Sudden faults on hardware/software  Operating errors	<b>Software Maintenance and Support Contract</b> <ul style="list-style-type: none"> <li>- On-site support</li> <li>- Hotline support</li> <li>- Email support</li> </ul> <b>Local Repair Service</b> <b>Individual Training</b> <ul style="list-style-type: none"> <li>- On-site training</li> <li>- Training in the Amberg Training Centre</li> </ul>

We will be pleased to assist you with any questions or for a personal consultation.

**Contact your Amberg distribution partner for an Amberg OptiPlan™ quote to suit your requirements.**

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